

DATA PROTECTION

The responsible for all the data collected in this URL is G&SILK, through this website.

This document tells you how we use your data when you use this website, interact with us and buy our products. This policy also tells you about your privacy rights and how the law protects you.

G&SILK is responsible for handling any personal data carried through this web. Any data carried through other platforms, like Facebook, or Instagram is the responsibility of the relative platform.

This is information we collect in this website:

Identity Data includes title, first name, last name, email address.

If you interact with us through social media, this may include your social media user name.

Contact Data includes billing address, delivery address, mail, email address and telephone numbers.

How do we collect this information?:

Through our license form, when you contact us via e-mail or social media, when you buy our products.

How do we use your data?:

Only in relation to sending certain direct marketing communications. We will not share or disclose any of your personal data with no other third party.

The General Data Protection Regulation (GDPR) gives you the following rights:

The right to be informed – that's an obligation on us to inform you how we use your personal data (and that's what we're doing that in this privacy policy).

The right of access – that's a right to make what's known as a 'data subject access request' for copy of the personal data we hold about you.

The right to rectification – that's a right to make us correct personal data about you that may be incomplete or inaccurate.

The right to erasure – that's also known as the 'right to be forgotten' where in certain circumstances you can ask us to delete the personal data we have about you (unless there's an overriding legal reason we need to keep it).

The right to restrict processing – that's a right for you in certain circumstances to ask us to suspend processing personal data.

The right to data portability – that's a right for you to ask us for a copy of your personal data.

The right to object – that's a right for you to object to us processing your personal data (for example, if you object to us processing your data for direct marketing).

The right to file a complaint with the Spanish Data Protection Agency: If you believe that your rights have been violated, you can file a claim with the Spanish Data Protection Agency, located at Calle Jorge Juan 6, 28001, Madrid, telephone 901 100 099, and website agpd.es

This Privacy and Data Protection Policy was last updated on May 22nd, 2018.

This document is compliant with most recent privacy regulations.

Payment information

G&SILK uses PayPal to process payments made for products and services via this web.

All online payments will be conducted in accordance with Payment Card Industry (PCI) data security standards and your billing information (which is only used by these payment processors for the purpose of performing fraud protection) is encrypted before being communicated to them. Subject to the below exceptions, your credit card details are communicated directly from your browser to these payment processors .

We only store the tokens required to identify the transaction with PayPal, issue refunds and identify transactions made using PayPal.